



From: Notice from MassHousing
Sent: Wednesday, January 21, 2015 10:43 AM
To: RM Portfolio Mgmt
Subject: Listening Tour/Regional Meetings

Dear Colleagues,

Happy New Year!

As we enter 2015 with a sense of hope and resolve, I would like to thank you and your staff for participating in the previous two Listening Tours which helped the Portfolio Management Department focus on needed changes. While we are proud of the progress we have made to date, there is still more work to do and your feedback is crucial. With that in mind, we invite you and your staff to our third round of Listening Tours.

During this round, we will present the findings from the Abt Survey that many of you participated in, as well as present more improvements to our policies and procedures. We also hope to have staff from at least one other MassHousing department with us to give you updates from their department.

As with the previous Listening Tours, this one will only be a success if you and your staff come and give us feedback. *Therefore, we invite you to attend one of the following sessions all of which will be held from 10:00am - 12:00pm:*

February 17th, New Academy Estates (Academy Homes II) Boston (RESCHEDULED DUE TO WEATHER CONDITIONS – New Date/Location soon TBD)

February 19th, King's Lynne, Lynn (RESCHEDULED DUE TO WEATHER CONDITIONS – New Date/Location soon TBD)

February 24th, Melville Towers, New Bedford

March 3rd, Coe's Pond Village, Worcester

March 4th, Eastbrook Apartments, Springfield

Please RSVP to ListeningTour@masshousing.com at your earliest convenience stating which session you would like to attend and the name and title of your staff that will attend.

If you have a specific question, please call Gina Micchelli at 617-854-1145. All are invited and welcome!

We look forward to seeing you and your team!

Sincerely,

Anne Marie MacPherson
Manager of Portfolio Management

*** Please do not respond directly to this email. This is an automated message. Please contact Gina Micchelli at gmicchelli@masshousing.com or at 617-854-1145 with any questions, concerns, or comments.
