

RIHousing – Director of Information Technology

Salary Range – \$117,586.45-\$170,154.51

RIHousing is committed to creating a diverse environment and is proud to be an equal-opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.

What it's all about: The Director of Information Technology leads and directs the agency's strategic Information Technology plan. This includes the overall management of the agency's information systems in the applications, infrastructure, and data security areas, with attention to integrating agency solutions and leveraging agency technology investments to solve real-time business problems. The Director of Information Technology works under the direction and supervision of the Chief Administration Officer and oversees an IT staff of 17+-.

What you'll do on a daily basis:

Lead the agency's Information Technology vision, including supervising the information technology staff to deliver efficient and effective IT services and solutions to support the organization while managing risk and protecting core assets. Partner with the business to align IT strategies to maximize the value of technology investments in identifying and solving discrete business problems. Manage the workflow for department employees; establish and maintain performance standards; and recommend appropriate training programs. Resolve complex application and operation issues. Maintain a very high degree of morale and promote teamwork within the department.

Responsible for the following:

- Create IT-enabled business capabilities to and meet strategic objectives;
- Collaborate with the Executive Team and senior management to develop long-term technology plans and support annual budget needs to deliver IT applications, services, and security;
- Create service-level agreements (SLAs) with business areas and operating-level agreements between IT functions and vendors to ensure SLAs are met;
- Establish and operate a project portfolio and budget management process that deploys, tracks, and adjusts program and project resources. This includes vendor management resources, where needed;
- Create and maintain continual improvement programs and projects;
- Execute an enterprise-wide IT security program and capabilities to protect all IT assets and data.

- Establish and maintain effective governance for IT controls;
- Understand and leverage current technology platforms and application delivery platforms;
- Manage technology obsolescence and vendor risks;
- Resolve complex technological and systems problems and provide technical assistance to all divisions to ensure consistent and reliable business operations;
- Establish and maintain successional planning policies and procedures for all areas of IT;
- Develop and execute strategies to ensure that the information technology staff's skill set and knowledge of new technologies are current;
- Represent RIHousing at industry events, conferences, and other meetings, as assigned;
- Assist with special projects, which may involve other external constituencies of RIHousing, as assigned.

What you'll bring to the team:

- Direct the daily operations of the Information Technology Department to ensure that a wide range of information processing activities is accomplished in accordance with agency goals and project objectives;
- Lead the department in a manner that encourages and achieves a very high level of teamwork and synergy among Information Technology staff;
- Develop long-term strategies and short-term work plans to enhance the agency's information technology effectiveness and system usefulness;
- Develop and implement comprehensive interdivisional information and reporting systems in accordance with overall agency objectives;
- Continue advancing the data warehouse applications and reporting via Tableau.

What you'll need to succeed:

- B.S. in Information Systems, Computer Science, Business Administration, or related field; or equivalent experience required (a master's degree is preferred)
- At least ten years of experience years of experience in managing an information technology department, including supervision and training, preferably in a nonprofit, financial services, mortgage banking, or housing agency environment
- Creative problem solver when faced with challenges
- Ability to multitask, prioritize, and manage time efficiently

- Demonstrated leadership and experience in building and leading effective teams
- Takes ownership of IT voice and vision
- Goal-oriented and organized leader
- Excellent verbal and written communication skills
- Excellent analytical and problem-solving skillset
- Excellent attention to detail and organizational skills

Not sure you meet all the qualifications? Let us decide!

Why RIHousing:

- Mission-Driven Organization
- Dedicated Workforce
- Competitive salary
- Parking Stipend
- Medical/Dental/Vision/Life Insurance
- Paid Time Off
- Retirement Options
- Flexible Work Hours
- If Position Eligible, Future Hybrid Work May Be Available
- Education Reimbursement
- Onsite Fitness Classes
- Volunteer Days
- Winner of “Best Places to Work” 2016, 2018, 2019, 2021, 2022, 2023 & 2024
- PBN’s Worksite Health Award 2013-2024
- PBN’s Diversity Equity Inclusion Award 2023

RIHousing strives to ensure that all people who live or work in Rhode Island can afford a healthy, attractive home that meets their needs. A good home provides the foundation upon which individuals and families thrive, children learn and grow, and communities prosper.

To achieve our mission, we:

- Offer fair, affordable, and innovative lending programs.
- Provide housing-related education to consumers and others.
- Promote and finance sensible development that builds healthy, vibrant communities.
- Provide housing grants and subsidies to Rhode Islanders with the greatest need.
- Team up with partners to improve everything we do.

RIHousing uses its resources to provide low-interest loans, grants, education, and assistance to help Rhode Islanders find, rent, buy, build, and keep a good home. Created by the General

Assembly in 1973, RIHousing is a privately funded public purpose corporation. RIHousing requires its employees to be highly motivated and knowledgeable, have a sound understanding of the changing needs of Rhode Island's housing market, be willing to work within and toward a smoothly integrated operation, demonstrate a commitment to serve the people of Rhode Island, especially those with low and moderate incomes in need of safe and affordable homes, and possess a high level of integrity and deep respect for all Rhode Islanders, including customers, partners and fellow employees.

Please apply through our career site: <https://www.rihousing.com/careers/>

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