Job Title: Assistant Property Manager

Location: Watertown, MA

Hours: Full Time – 35 hours

Job Description:

Norwood based Real Estate Management Company seeks a qualified, motivated, and experienced Assistant Property Manager to assist in overseeing day-to-day operations.

The ideal candidate will have prior property management experience, and will be energetic a fast learner, and will be someone who enjoys involvement in a variety of tasks in a team-based, supportive atmosphere. Prioritization, positive energy and multi-tasking skills are a must!

We are looking for someone who can hit the ground running and produce results.

Responsibilities:

primary responsibility of this position is to assist the Property Manager in all aspects of operations and lease-up. Other responsibilities include, but not limited to:

• Leasing:

- o Handle phone calls, emails and walk-in tours
- o Prepare, track and produce traffic, marketing and advertising logs
- Conduct market surveys
- o Update, organize and maintain all resident and maintenance files.
- o Send out e-blasts, newsletters, conduct outreach

• Operations & Management:

- o Performs marketing and leasing functions to maintain budgeted or greater occupancy for the property.
- Implements effective resident retention programs, such as move-in and service follow up.
- o Maintains good resident relations.
- o Collect rents and make daily deposits and reconciliations monthly.
- o Enforce rent collection policy.
- Responsible for processing invoices.
- Assist in maintaining affordable housing compliance for LIHTC, Section 8 and HOME Program
- O Assist and/or conduct all Annual and Interim Recertification's according to regulations and in a timely manner.
- O Conduct initial interview, screening of prospect and prepare paperwork for move-ins in a timely manner and in accordance with the properties housing regulations and HallKeen's Policies.
- Foster and ensure quality based and professional service to residents and clients alike.
- Answer phones, handle visitors and resident traffic in a professional manner and in accordance to all Fair Housing Laws.
- o Produce and track service requests accordingly
- Produce monthly reports for Property Manager

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Requirements:

Qualified candidates must have a minimum of 2+ years of residential property management experience or the equivalent, Knowledge of HUD policies and procedures. Industry designations, such as ARM (Accredited Resident Manager), COS (Certified Occupancy Specialist) and/or C³P designations a definite plus. Candidate must have strong verbal and written communication skills, good organizational skills, ability to adapt to a fast paced environment, and be able to work independently with attention to detail. Must also be reasonably proficient in Microsoft Word, Outlook and Excel, OneSite tenant management system, or similar knowledge, will be beneficial.

If you are interested in applying or know someone to refer for the position please fax or e-mail resume to 781-915-3130 Mfarrell@hallkeen.com.